



nwa
Continuum of Care

Member Meeting

05.03.2017

Mission

The mission of the CoC is to coordinate community resources to build a collaborative system that addresses core issues of homelessness and poverty.



Approval of Minutes

Please see www.NWACoC.com for copies of minutes from last meeting.

Introduction of New Board Member

Welcome to the Board

Yolanda Fields – City of Fayetteville

Joy Shirley – Fayetteville Public Schools

Please see www.NWACoC.com for complete list of board members



Community Solutions – Built for Zero team report

Overview

From April 2017 to May 2018, Community Solutions is bringing together communities to help you accelerate the end of homelessness!

Our proven Collaborative model comes from the healthcare sector and includes an opportunity for communities not currently in Built for Zero to participate.

Your community will achieve breakthrough results through a mix of in-person events, virtual coaching and exclusive digital content.



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**Built
For
Zero.**
COMMUNITY
SOLUTIONS

Your Key Milestones

Your community will set and reach major stretch goals around ending chronic and/or veteran homelessness. We'll help you move as far along this continuum as possible over the course of a year.



Reminder: Chronic Homelessness Definition

An individual or family with a disabling condition who has either:

- Experienced homelessness for longer than a year, during which time the individual may have lived in a shelter, Safe Haven, or a place not meant for human habitation
- Or experienced homelessness four or more times in the last three years.

Reminder: Chronic Homelessness Definition

- Disabling Condition: substance abuse, serious mental illness, developmental disability, chronic physical illness or disability.
- Additionally, a disabling condition limits an individual's ability to work or perform one or more activities of daily living.

Goals to be accomplished by August 31, 2017

1. Our community includes all individuals experiencing chronic homelessness on **by-name list**
2. Has a documented and implemented **inactive (no-contact) policy** for individuals experiencing chronic homelessness
3. At least 75% of housing providers serving people experiencing chronic homelessness in your community report data into your community's BNL using a **common assessment tool**.

Goals to be accomplished by August 31, 2017

4. Chronic BNL include an HMIS ID or other **unique identifier** to prevent duplication of client records and facilitate coordination between HMIS and BNL
5. Has **process** for adding individuals experiencing chronic homelessness to the By-Name List who **refuse services or are unable to undergo the full assessment**

Change ideas – By Name List

- Develop a **release of information form and data-sharing agreements** in order to share identifying information between projects
- Keep a list of agencies contributing data to HMIS and your by-name list, plus another list of non-contributing agencies so that you can continually encourage them to begin participating

Change Ideas – Common Assessment Tool

- Ensure all agencies approve Vi-Spdat as common assessment
- Host regular, ongoing trainings for agencies serving as access and assessment sites; trainings increase adoption and ensure consistent usage
- Develop additional questions or assessments needed to determine eligibility and priority for the housing resources and programs in your community

Theory of Change

→ Do → Study → Act → Plan → Do → Study → Act



H PDSA Cycle

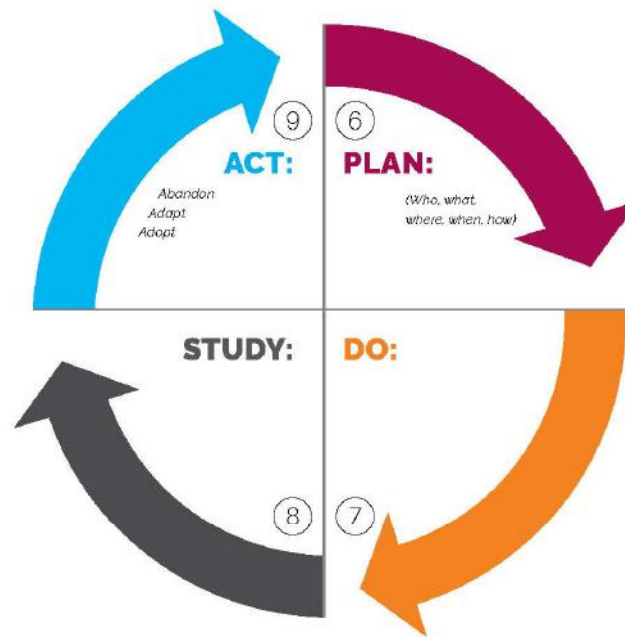
Team Name:

Aim:

Cycle #:

① Objective of this PDSA Cycle:

② The Change or Idea:



⑤ Plan to collect data to answer questions:

③ What question(s) do we want to answer?

④ Prediction(s):

Coordinated Entry Committee

Use the PDSA cycle to plan a test that can be implemented on a very small scale, then expanded further and further until we are ready for system wide roll out

MOU & ROI

Katherine Krueger, 7hills Homeless Center Veteran's Program



Coordinated Entry Committee Report

Debbie Martin

1. Strategies
 - a. Implement an Inactive Policy
 - b. Track Without a Full Assessment
 - c. Policies and Procedures for Coordinated Entry
 - d. Coordinated Assessment Tool – ViSPDAT
2. Scheduling Meetings with the CE Committee

Strategic Planning Committee

- First meeting, April 18, 4:30
 - Great attendance, get to know each other, talk about the next steps
- Decided to meet every 3 weeks for the next several months
- Next meeting, May 9, 4:30 pm
 - Tentative: Arkansas Support Network

Potential Committee: Communication

- Email newsletter, website, media relations, reminders

Collaborative Applicant Report

Debbie Martin, Havenwood - Formerly known as Lead Agency

1. Completing the HIC Count for HUD
2. PIT Count completed for HUD – 66 Chronically Homeless Adults
3. Completed CoC Registration process that will allow any members of the CoC to create projects and submit for HUD financing based on the NOFA rules which will be coming out soon.

Upcoming events

- Upcoming events and meetings:
 - CoC Board meeting - June 7, August 2 from 9:30-11 am (location to be announced)
 - Strategic Planning meeting - May 9, May 30, June 20 - 4:30-6 pm (location to be announced)
 - CoC General meeting – June 28 from 9:30-11 am